



Customer User Addendum

ComColorExpress FS2000C, version 1.1

This *Customer User Addendum* contains information about the ComColorExpress FS2000C, software version 1.1. This document supplements the ComColorExpress FS2000C version 1.0 documentation and describes new software support, features, and updated information. Before using the ComColorExpress FS2000C version 1.1 software, make copies of this *Customer User Addendum* and distribute them to all users.

This document uses the following terms:

Term	Description
FS2000C	Refers to the ComColorExpress FS2000C
printer	Refers to the ComColor GD

Whats new in version 1.1

This version of the ComColorExpress FS2000C is the same as version 1.0, plus the following features:

- The Grayscale enhancement feature is now available. When the Use gray ink print option under the Color mode > Grayscale is selected, it allows you to print a job with gray ink. When the Use gray ink print option is not selected, the job will print without gray ink. You can select the Use gray ink print option on the Color tab from the Fiery Driver or the Job Properties window of Command WorkStation.
- Fiery user software upgraded to the latest version of Command WorkStation 6.0 Package.
- Fiery Driver 6.0 for both Windows and Mac OS upgraded to the latest version.
- Windows Server 2016 is supported for both utilities and Fiery PS Driver for Windows.

Note: Please follow the procedures written for Windows 10 in the user documentation set.

- Fiery Color Profiler Suite upgraded to the latest version 4.9.4.28.
- WebTools upgraded along with a newer user interface.
- ComColorExpress FS2000C Service Pack version 1.0, Service Pack version 2.0, and Service Pack 3.0 are included.

For more information about Command WorkStation 6.0, see *Command WorkStation Help*.

For more information about Fiery Driver 6.0, see the printer driver help.



Known issues

Use job defined settings for Output profile print option

The Use job defined settings for the Output profile print option is selected automatically based on the job properties of the job, and the availability and configuration of Paper Catalog.

Certificate error may appear for WebTools

When you access the FS2000C through WebTools, a message may warn of an untrusted connection. This procedure describes how to prevent the message. These steps must be performed on each client computer where you want to prevent the messages.

You need to use a supported Internet browser and have the IP address or DNS name of the FS2000C available.

Note: This procedure is an example for a Windows 7 computer with Internet Explorer 11. The actual steps required may vary depending upon the computer operating system and browser version.

This procedure requires the FS2000C IP address or host name.

- To determine the FS2000C IP address: On the FS2000C, select Start > All Programs > Accessories, type **ipconfig**, press **Enter**, and note the IPv4 address listed.
- To determine the FS2000C host name: On the FS2000C, select Start, right-click Computer, then select Properties. The computer name is the host name.
- When using the monitor, mouse and keyboard, you may check the Server name and IP address in the Fiery bar area on the monitor.

1 In WebTools, click Configure to open it.

a) Select Security and then click Server Certificate.

b) Click Create Self Signed Certificate.

Copy the following details:

- KeyType : RSA
- KeySize: 2048
- CommonName : Hostname or IP Address
- Email Addr : abc@xyz.com
- Organization : xyz
- Dept : xyz
- City : xyz
- State : xyz
- Country : xyz
- Validity period : 365

Note: In this example, the term 'xyz' is used to refer to the actual name as it appears.

- 2 Open Internet Explorer in administrator mode: Right-click on the Internet Explorer icon.
- 3 Type the FS2000C IP address or host name.
- 4 Click Continue to this website (not recommended).
- 5 At the top of the browser, click Certificate error then click View certificates.
- 6 In the Certificate dialog box, on the General tab, click the Install Certificate button.
- 7 In the Certificate Import Wizard dialog box, click Next and then do the following:
 - a) Select Place all certificates in the following store and click Browse.
 - b) In the Select Certificate Store dialog box, select Trusted Root Certification Authorities then click OK.
- 8 Click Next.
- 9 When a pop-up indicates the completion of the certificate import wizard, click Finish.
- 10 If a security warning displays, click Yes.
- 11 When a pop-up indicates the import was successful, click OK.
- 12 To confirm, reopen WebTools using the indicated identifier of the FS2000C. For example, if the FS2000C name is fieryserver_8, enter **https://fieryserver_8**.

The URL now begins with https, the lock icon is green rather than red, and the lock icon is not crossed out.

Progressives option is not available in the Job Properties window of Command WorkStation

The Progressives option was removed in Command WorkStation 6.0. To perform a similar function for diagnostic purposes and testing, you can use Fiery ImageViewer. In Fiery ImageViewer, you can choose to view and print the available color channels separately or in combinations. You can also flatten the curve for a specific color (or colors) in the Color Adjust pane and save as a preset.

